What will happen at the hospital?

The appointment will either be for an outpatient consultation or a diagnostic test, whichever one the specialist thinks is most appropriate to assess you in the safest and fastest way.

If it is for a diagnostic test you will be sent details about what to expect and any preparation required, you are welcome to bring someone along with you to the appointment.

When you see the specialist for the first time you may want to ask these questions:
• Will I need any tests? If I do, what tests will I need?
• Will I need to stay in hospital?
• Should someone come with me to the tests?
• When will I find out the results of the test?
• Who will let me know the results?
• What will happen next?

Understanding your fast track referral

Private treatment options are available

Should you benefit from private medical insurance or wish to self-fund The Waterside Suite, based at Weston General Hospital offers:
• One to one consultant care
• Care delivered in newly refurbished single en-suite rooms
• Access to supplementary therapy not routinely available on the NHS

If you would like to know more about the services available at the Waterside Suite please ask a member of your care team for more details.

01934 427900
info@thewatersidesuite.com
www.watersidesuite.co.uk

If you have any questions or concerns please speak to your GP or Practice Nurse
Why do I need an urgent appointment?

Your GP has decided that you need an urgent (two week wait) appointment to see a hospital specialist and possibly have some tests.

Your symptoms can be caused by a number of conditions which may include cancer, so it is important for you to be seen quickly in order to investigate your symptoms fully.

Remember...

It is important to remember that even though you are getting a two week wait appointment, this does not necessarily mean you have cancer.

The majority of people who are sent for a two week wait appointment do not have cancer.

Any tests arranged by the specialist will show whether the problem is cancer or something else. Whatever the diagnosis you will then be able to start on the best treatment for you.

What will happen next?

• Step 1
  Your GP will now send the details of your symptoms to the hospital.

• Step 2
  The hospital should contact you within three working days with an appointment. The hospital will contact you by telephone. If they can't contact you they will send a letter.

• Step 3
  If you have not received details of your appointment within three working days, please contact your GP who will be able to liaise with the hospital.

• Step 4
  Your appointment will take place within two weeks of your details being received by the hospital. The appointment will either be for you to see a specialist in the Outpatient department, or to go for some tests, or both. The specialist will decide which is the most appropriate for you.

  You are welcome to bring a family member or friend to any hospital appointment.

• Step 5
  Please ensure that you attend the appointment that has been made for you.

The majority of people who are sent for a two week wait appointment do not have cancer.

What do I need to do?

Please ensure that your GP surgery has your correct daytime telephone number (either a landline or a mobile number) so that the hospital is able to contact you.

Please let your GP know if you are going to be away during the next two weeks.

Sometimes your GP may ask you to have some blood tests before your hospital appointment - please arrange these as soon as possible. The hospital will need the results before they can process your referral.

You can expect to receive a telephone call from booking staff at the hospital to arrange your appointment.

It is helpful to tell anyone you live with that you are expecting a call. Hospital staff will not be allowed to talk to anyone else about your appointment unless you have given us permission so your family will need to pass any calls from the hospital on to you.

You will also receive a letter about your appointment date and time, so don’t worry if you are not at home to take the call.

Your GP has requested that you are seen quickly. Please can you make every effort to be flexible and attend the appointment the hospital arranges with you.